

IOWN INTEGRAL

NTT R&D FORUM 2024

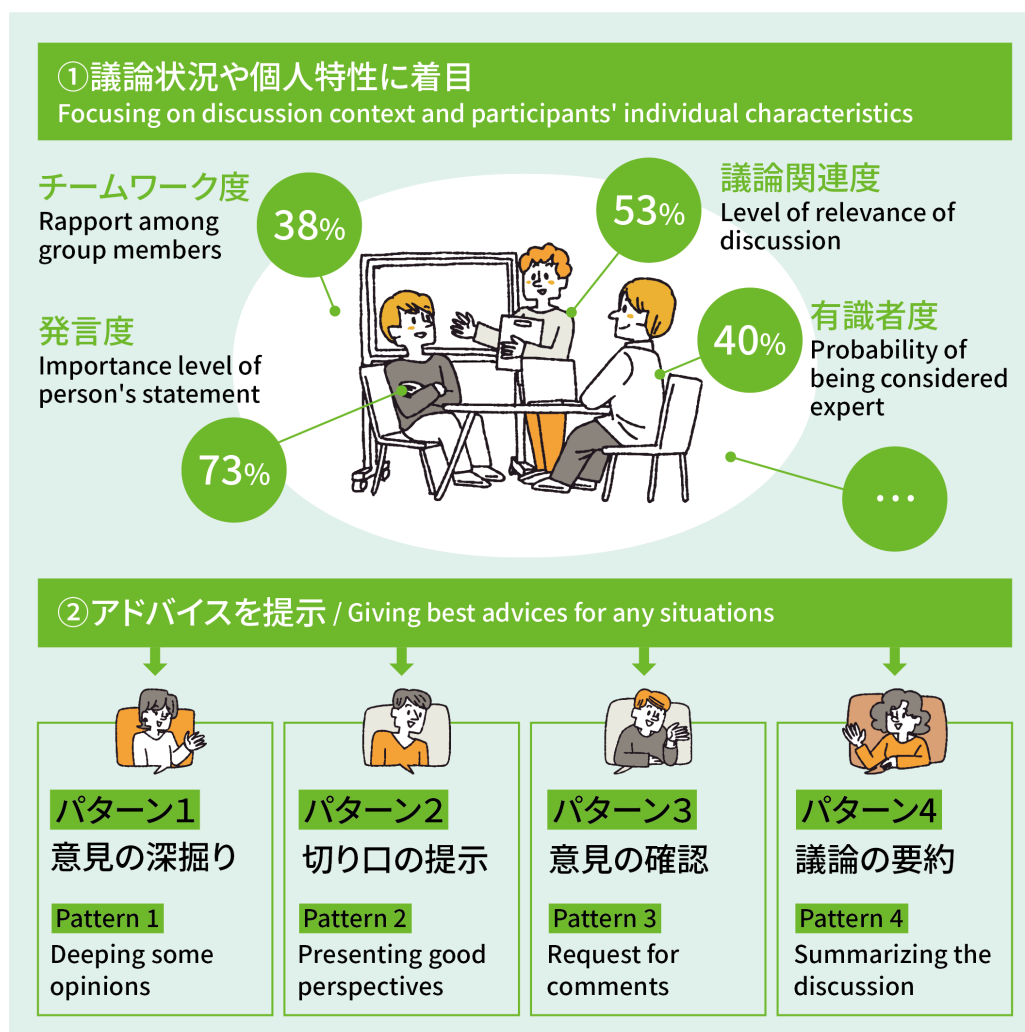
DEVELOPMENT

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Facilitation technology that considers
discussion context and individual

Our system can provide a constant quality of facilitation for
any discussion, independent of the skills of the facilitator

#Customer Experience Value Creation #Productivity Improvement



///Technical Issue

Existing technologies are insufficient to change the facilitation dynamic, considering the context of the discussion and the individuality of the participants.

///Research Goal

Our system facilitates meetings more automatically and efficiently and will be implemented in more than 15% of the nation's educational institutions.

---Technology

- Utilizes the Large-scale Language Model (LLM) (e.g. NTT's Large Language Model 'tsuzumi').
- Unique discussion progression optimization algorithm that considers the discussion context and the individual characteristics.

---Applicable Business

In the field of education, our system will be applied to classes, seminars, laboratory activities, and community activities in educational institutions where group discussions are conducted. (Technology will be established around 2026, service deployment around 2027) [Market size: 8 billion yen].

---Novelty

The system focuses on the degree of participation in discussions and the degree of teamwork among participants. Those scores can be combined to determine the facilitated content, thereby improving the efficiency and automation of the meeting proceedings.